

Subscription Box Terms & Conditions

1. We have the right to refuse to accept any applications submitted for an INDULGE subscription. Subscriptions shall only be guaranteed when an applicant receives a confirmation email from us. Credit cards will not be charged until the subscription is approved.
2. Subscribers must be 18 years or older.
3. Subscribers are responsible for providing accurate information required to process and/or ship orders to the correct shipping location. If we encounter an error with your information, we will reach out via email in order to correct this as quickly as possible. Delays in providing updated information will result in shipments being delayed.
4. For those who opt to pick-up their subscription, there is a 14-day time frame for boxes to be retrieved from the Culinary Center after email notices have been sent out. Subscription boxes not picked up by the last day of this pick-up time frame (14 days) will automatically be shipped and the subscriber agrees to pay the shipping fees.
5. We are unable to ship an order until we receive notice from our credit card merchant that the payment has been authorized and/or we have received payment in full in cleared funds.
6. If for any reason payment in full is not made, we may withhold or postpone the delivery of the products. If we are unable to resolve this issue, we reserve the right to suspend your subscription.
7. You may not return or be refunded for your subscription box. If you have any concerns about the box you have received, please contact nicole@delysia.com or call [\(512\) 413-4701](tel:5124134701). We will gladly work with you to address your concerns.
8. Dates for delivery are estimates only and are not guaranteed. Shipments may be delayed due to weather conditions or other factors beyond our reasonable control.
9. We are not responsible for the safe delivery of goods as we do not ship the products directly. If the products are not delivered, arrive late, or are damaged in transit, you must take this up with FedEx.
10. We are not responsible for any products that melt in transit or after being delivered.
11. We are not responsible for any products that expire before consumption.
12. Any products purchased are for personal use only. The products cannot be resold and cannot be given to any third party.
13. Complimentary tasting tickets must be used by their expiration date, following the guidelines listed on each ticket.
14. Subscriptions may be canceled at any time. However, the term of your initial commitment (3-months, 6-months, or 9-months, selected upon signup) must first be fulfilled.
15. Once the initial commitment period has ended, subscriptions will continue on a recurring monthly basis. Any cancellations will take effect on the next INDULGE monthly billing cycle. Fees paid prior to the month the cancellation takes effect are not eligible for a refund.
16. Delysia reserves the right to use reviews and other member-contributed content about INDULGE for the purpose of posting on the website and social media without incurring obligations of confidentiality, attribution or compensation.
17. **We reserve the right to modify pricing and shipping charges. We also reserve the right to change these Terms & Conditions. We will give you 30 days' notice of any changes.**